

# Patient Rights

- to receive services within the least restrictive environment possible.
- to be informed of their rights and responsibilities.
- to be treated in a manner that respects their dignity.
- to have their cultural and personal values, beliefs, and preferences respected.
- to receive services regardless of race, color, national origin, religion, sex, sexual orientation, ethnicity, age or disability.
- to fully participate in the process of treatment planning.
- to be provided the Bowen Center privacy practices.
- to refuse any or all treatment recommendations unless dangerous behavior is exhibited that could result in imminent harm to them selves or others or if patient's treatment is specifically court-ordered.
- to have visitors, unless such visits are clinically contraindicated.
- to be informed of the risks, side effects and benefits of all medications and treatment procedures.
- to designate a personal advocate.
- to initiate a complaint/grievance without fear of reprisal or negative consequences.
- to be informed of the appropriate means for filing a complaint, and shall be informed of the outcome/resolution of said complaint.
- to be made aware of costs of treatment and the current status of third party payments.
- to be informed about policies regarding restraint and seclusion. *Bowen IPH ONLY.*
- to wear their own clothing unless contraindicated by psychiatrist. *Bowen IPH ONLY.*
- to private telephone conversations.